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TERMS OF SERVICE

// VERSION 1.0

// JURISDICTION OF CONTROL - INDIA (BHARAT)

For PEGS Digital Services

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**STANDARDS &
SYSTEMS**

CIN: U62099MH2025PTC457182

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This document serves as the official user agreement and legal framework governing access to all PEGS digital platforms, including My Estatez, pegs.org.in, APIs, partner dashboards, and ESG-related applications. It defines user rights, responsibilities, data protection obligations, and service-level commitments in accordance with PEGS's Privacy Policy and applicable laws.

By using PEGS platforms, you agree to comply with these Terms and all related policies, including the Privacy Policy (v1.0) and its annexures.

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1.0 INTRODUCTION

These Terms of Service (“Terms”) govern access to and use of the applications, websites, and digital services operated by PEGS Standards & Systems Pvt. Ltd. (“PEGS”, “we”, “us”, or “our”).

By accessing or using our services (the “Services”), you agree to be bound by these Terms and our Privacy Policy available at www.pegs.org.in. If you do not agree, you must not use the Services.

2.0 ELIGIBILITY

You must:

- Be at least 18 years of age
- Have legal capacity to enter into a binding contract
- Use the Services only for lawful purposes

If you are using the Services on behalf of an organisation, you represent that you are authorised to bind that organisation.

3.0 ACCOUNT REGISTRATION & ACCESS

To access certain features, you may be required to create an account.

You agree to:

- Provide accurate and complete information
- Maintain the confidentiality of login credentials
- Be responsible for all activities under your account

PEGS may suspend or terminate access if we reasonably believe your account is being misused or compromised.

4.0 USE OF SERVICES

You agree not to:

- Use the Services for unlawful, fraudulent, or harmful purposes
- Interfere with or disrupt system security or performance
- Attempt unauthorised access to systems or data
- Misrepresent your identity or affiliation

PEGS reserves the right to restrict or suspend access for violations of these Terms.

5.0 COMMUNICATIONS

By using the Services, you agree to receive transactional and security-related communications, including:

- One-time passwords (OTPs)
- Account alerts
- Service confirmations

PEGS does not send marketing communications unless you have explicitly opted in.

6.0 FEES, PAYMENTS & REFUNDS

Certain Services may be offered for a fee.

- Fees, if applicable, will be disclosed before payment
- Payments are processed through authorised third-party payment providers
- Refunds are governed by PEGS's Refund Policy, available on our website

PEGS may modify pricing with prior notice where applicable.

7.0 INTELLECTUAL PROPERTY

All content, software, designs, trademarks, and materials made available through the Services are owned by PEGS or its licensors.

You are granted a limited, non-exclusive, non-transferable licence to use the Services for their intended purpose.

You may not copy, modify, distribute, or reverse engineer any part of the Services without written permission.

8.0 THIRD-PARTY SERVICES

The Services may integrate or link to third-party tools or services.

PEGS is not responsible for:

- Third-party content
- Availability or reliability of third-party services
- Acts or omissions of third parties

Your use of such services is governed by their respective terms.

9.0 DISCLAIMERS OF WARRANTIES

The Services are provided “as is” and “as available”.

PEGS does not guarantee that:

- The Services will be uninterrupted or error-free
- Information provided will always be accurate or complete

To the maximum extent permitted by law, PEGS disclaims all warranties, express or implied.

10.0 LIMITATION OF LIABILITY

To the extent permitted by law:

- PEGS shall not be liable for indirect, incidental, or consequential damages
- PEGS’s total liability shall not exceed the amount paid by you (if any) for the Services in the 12 months preceding the claim

11.0 SUSPENSION & TERMINATION

PEGS may suspend or terminate your access if:

- You violate these Terms
- Your use poses security or legal risk
- Required by law or regulatory direction

Upon termination, your right to use the Services ceases immediately.

12.0 PRIVACY

Your use of the Services is subject to our Privacy Policy, which explains how we collect and process personal data.

13.0 CHANGES TO THESE TERMS

PEGS may update these Terms from time to time.

Updated Terms will be published on our website with a revised effective date.

Continued use of the Services constitutes acceptance of the updated Terms.

14.0 GOVERNING LAW & JURISDICTION

These Terms are governed by the laws of India.

Courts located in Mumbai, Maharashtra shall have exclusive jurisdiction.

15.0 CONTACT INFORMATION

For questions or concerns regarding these Terms, contact:

PEGS Standards & Systems Pvt. Ltd.

✉ support@pegs.org.in

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2026

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